Coimbatore	1
Trichy	2
Vellore	2
Tirunelveli	2
Virudhunagar	1
Ramanathapuram	1
Udhagamandala	1
Villupuram	2
Mayiladuthurai	2

(6) 128 Formated terminals alongwith 8 Concentrators are to be distributed in different Telegraph Offices in Tamil Nadu based on traffic load.

Production Target of Subscriber Lines

76. SHRI RAMACHANDRAN PILLAI : Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the production capacity of subscriber lines available at ITIS and the production levels at Bangalore, Rai Bareli, Manakpur and Palghat; and

(b) what is the estimated production target of subscriber lines for the year 1995?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) The approved annual capacity for production of subscriber lines of various Units of ITI and the present production level are as follows:

S. No.	Unit	Approved annual production capacity	Production during 1990-91
1.	Bangalore	5,00,000 lines	1,57,040 lines
2.	Mankapur	5,00,000 lines	4,48,300 lines
3.	Palaghat	2,00,000 lines	32,700 lines
4.	Rai Bareli	3,00,000 lines	1,49,769 lines
5.	Model Plant Bangalore	1,00,000 lines	61,432 lines

(b) The Production target of the subscriber lines for the year 1995 is estimated to be 1.2 Million lines.

Interception of Mail by Mafia Gangs of Courier Services

77. SHRI S.S.AHLUWALIA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government are aware that some mafia gangs of Courier services are operating in the capital in connivance with the postal employees who intercepts foreign mail and transfer the same into other envelops with blurb-pay Courier Service Charge and dupe the addresses;

(b) if so, what are details thereof; and

(c) what action Government have taken in the matter?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) and (b) Prima facie involvement of one Postman, and two employees of a private courier firm in such activities in the capaital has come to the notice of the Government and those persons have been arrested by the Police.

(c) The Postman has been placed under suspension. The monitoring of foreign mail has also been tightened up.

Distruption of Postal Services in Assam and North-East states

78. SHRI S.S. AHLUWALIA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the postal services in Assam and other states of the north eastern region remained disrupted due to employees' agitations;

(b) if so, the details of grievances of the employees and the period during which the services remained disrupted;

(c) the steps, if any taken by Government to provide relief to the people of the North-Eastern States; and

(d) whether any steps are contemplated by Government to prevent

such , disruption of postal services, particularly in those places which are located in the difficult terrains of the country?.

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) Yes, Sir.

(b) The staff unions in the North Eastern Region went on strike for 38 days from 15.11.1991 to 22.12.9191 due to non-payment of special duty allowance to Group 'C' and 'D' employees in the Region.

(c) During the period of strike, essential skeleton Postal Services were provided to people with the help of Home Guards, Volunteers and supervisory staff.

(d) It has been the endeavour of the Government to provide Postal Services without any distruption to all areas including the places which are located in difficult terrains. Joint Consultative Machinery and Compulsory, Arbitration has been provided for redressal of employees' grievances.

Strike by post office employees in the capital

79. SHRI S.S. AHLUWALIA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the postal employees in many post offices went on a lightening strike in December, 1991 disrupting postal services in the capital,

(b) if so, what are the details thereof and the reasons therefor; and

(c) what remedial action Government have taken in the matter?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) A section of the postal employees of South West Division went on a strike between 19th December to 21st December, 1991 due to which delivery of mail was partially affected in that Division.

(b) The Sub-Postmaster of Hauz Khas Post Office was transferred due to his inept handling of the postal staff which resulted in an unpleasant incident on 18.12.91 involving a member of the public who had come to the post office with a complaint. The staff on strike were demanding cancellation of transfer orders. This was not agreed to. The strike was unconditionally withdrawn by the staff members on 21.12.1991 after intervention by Senior Postal Officers.

(c) It is the endeavour of the Government to ensure that disruption in the postal services is avoided. The Joint Consultative Machinery and Compulsory Arbitration has been provided for redressal of employees' grievances.

ग्राम-पंचायतों में दूरभाष सुविधायें

80. **कुमारी आलिया:** क्या **संचार** मंत्री 13 दिसम्बर, 1991 को राज्य सभा में अतारांकित प्रश्न 2322 के दिये गये उत्तर को देखेंगे और यह बताने की कृपा करेंगे कि वर्ष 1991-92 के दौरान अयोध्या और फैजाबाद जिलों की कितनी पंचायतों में दूरभाष सुविधा उपलब्ध करायी गई है?

संचार मंत्रालय में उप मंत्री (श्री पी॰वी॰ रंगैया नायडु): वर्ष 1991-92 के दौरान, अयोध्या सहित फैजाबाद जिले की सात ग्राम पंचायतों में टेलीफोन सुविधा प्रदान की जा चुकी है।

Adoption of new work culture by Telecom Sector

81. SHRI KAMAL MORARKA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the telecom sector proposes to adopt a new work culture;

(b) is so, what are the main features thereof; and

(c) the manner in which it will improve the efficiency of the telecommunication sector and cut the delays and costs?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) Yes, Sir.

(b) and (c) Improving work culture is a continuous process. The main features, in brief, are introduction of latest technology in the telecommunications